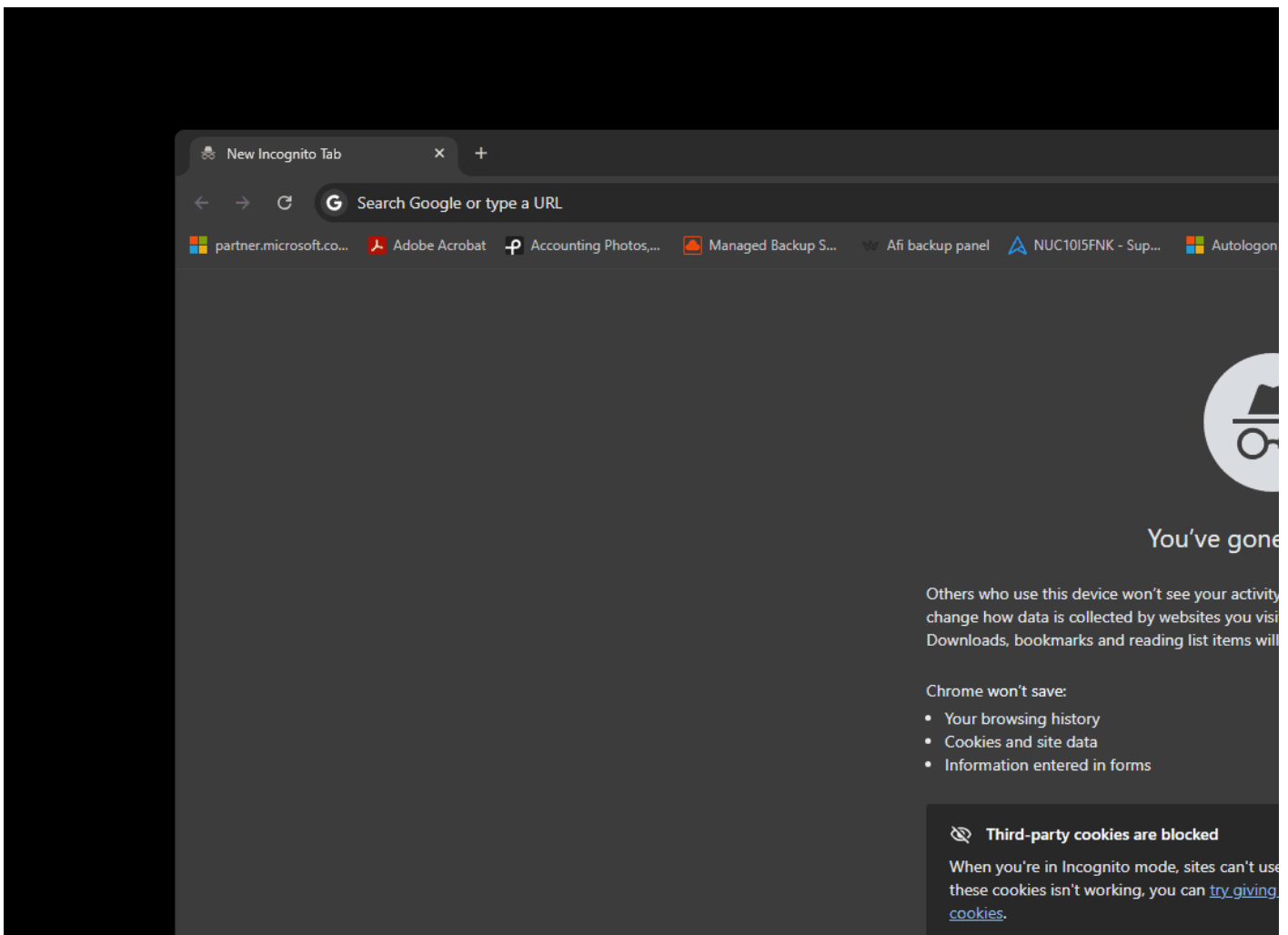
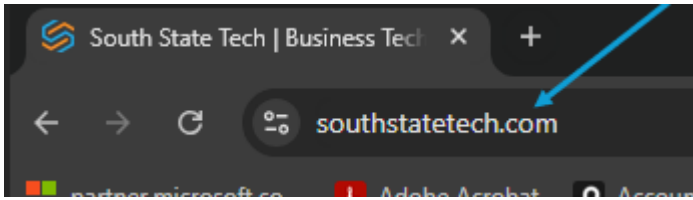


Manual Remote Support

- [Step 1](#)
- [Step 2](#)
- [Step 3](#)
- [Step 4](#)

Step 1

Navigate to Southstatetech.com

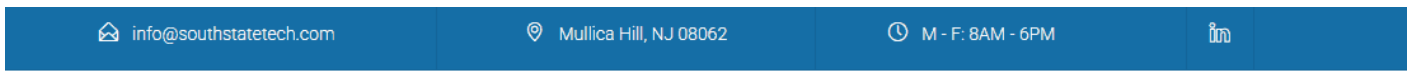


Step 2

Click Remote Support



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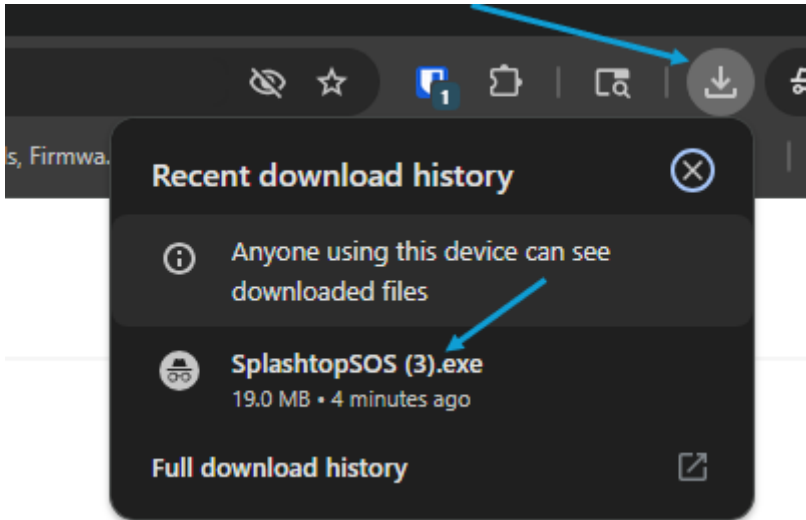


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Step 3

SplashtopSOS will be downloaded. Launch this program



Splashtop SOS Download



IT admin to access this computer

right now.

to download manually.

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the program.

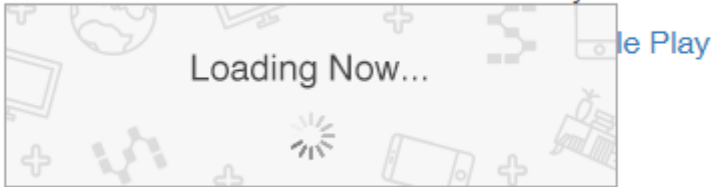
try more until you download and run the program again.

Step 4

Allow the program to make changes. Give the 9 digit code that loads to your technician

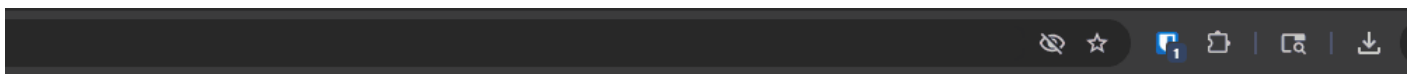
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Run the program.

Wait any more until you download and run the program again.

For more information, please visit our website at [www.splashtop.com](#)