

Self Service Password Reset

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Step 1

Go To - <https://passwordreset.microsoftonline.com/>

Enter your email and input the given CAPCHA.

Microsoft

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

account@southstatetech.com

Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio. *

Next

Cancel

Step 2

Approve via Authenticator app

Microsoft

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

- Approve a notification on my authenticator app
- Enter a code from my authenticator app

Send a notification to your authenticator app on your mobile device.

Send Notification

Cancel

OR

Enter the code from your Authentication app

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

- Approve a notification on my authenticator app
- Enter a code from my authenticator app

Enter the code displayed in your authenticator app.

Enter your verification code

Next

[Cancel](#)

Step 4

Choose your new password

Microsoft

Get back into your account

verification step 1 ✓ > **choose a new password**

* Enter new password:

Password strength

* Confirm new password:

Finish

Cancel

